Public Safety Communications Users Committee Meeting

Date: Wednesday, March 4, 2020
Time: 1:00 p.m.
Location: Board Room

Agenda

1) Call to Order and Introductions

2) Approval of November 20, 2019 meeting summary
   - Motion: I (NAME) move that the meeting summary for September 18, 2019 be approved as presented.

3) Automatic Hang-up Callback Update

4) 911 Legislation Update
   - Federal
   - State
   - Local

5) Missouri 911 Service Board Report

6) Kansas 911 Coordinating Council

7) Cost Share Requests:
   - Independence update
   - Cass County/Belton PD host move update

8) PSAP Updates:
   - Douglas County Implementation
   - Atchison County Membership

9) Public Safety Program Updates:
   - Training
   - Technical Services
     - Router Project Update
   - Database / Mapping

10) Other Business
11) Adjournment

Future Meeting Dates:
PS User Committee @ 1:00 pm in MARC Boardroom
- March 4, 2020
- June 24, 2020
- September 2, 2020
- December 2, 2020
Public Safety Communications Users Meeting
March 4, 2020
Meeting Summary

Agencies Present:
Linda Alvarez, North Kansas City Police Department
William (Bill) Brier, Gladstone Department of Public Safety
Daniel Collins, Ray County 9-1-1
Nino Consiglio, Gladstone Police Department
Greg Damron, Leawood Police Department
Kim Davis, Ray County 9-1-1
Manuel DeLeon, Kansas City Kansas Police Department
Jeremy Duke, Kansas City Missouri Fire Department
Tony Foster, Douglas County Emergency Communications
Stephen Hoskins, Kansas City Missouri Police Department
Violeta Magee, Kansas City Kansas Police Department
Steven Mailand, Johnson County Kansas Sheriff’s Office
Matt May, Wyandotte County Emergency Management
Travis Meats, Shawnee Police Department
Kevin Miles, KU Public Safety Office
Kathy Morgan, Overland Park Police Department
Johnny Platt, Johnson County Emergency Communications Center
Kevin Tieman, Cass County Sheriff’s Office
Connie Valentich, Cass County Sheriff’s Office
Don Ward, Overland Park Police Department
Mark Whelan, Miami County Sheriff’s Office

MARC Staff: Eric Winebrenner, Hassan Al-Rubaie, Mike Daniels, Saralyn Hayes, and Chris Allen Hunter.

1. Call to Order and Introductions
   Steve Hoskins called the meeting to order and self-introductions were made.

2. Approval of September 18, 2019 meeting summary

   A motion was made by Nino Consiglio to approve the September summary. It was seconded by Bill Brier. The motion passed with no opposition.

3. Automatic Hang-up Callback:
   Hoskins said that Kansas City Police Department was looking at implementing this. It is a Vesta addon future that allows for automatic hang-up callback. He explained how the system works. KCPD is working on finding funding for this purchase. This will not be a cost shared item.

4. 911 Legislative Update: Eric Winebrenner
   Federal
Currently in Congress, there are three bills dealing with 911. An attachment to a large infrastructure bill is $12 billion over five years for NextGen 911 equipment (HB2741). HB2760 is a NextGen funding bill which is by itself. HB1629 is legislation reclassifying telecommunicators from clerical to first responders.

**State**

- Has several 911 bills. Several dealing with Department of Revenue and them being able to do their job of collecting 911 revenue (SB1056 and HB2729).
- Two bills dealing with occupational diseases in 1st responders. One bill is PTSD for 1st responders which includes telecommunicators.
- Sales tax counties – Winebrenner noted that if anyone’s county had any tax increment financing happening, there is some 911 related items in SB57. He noted that Cass and Ray counties may want to review this bill.
- A broadband bill for electrical companies to try and get broadband out to the rural areas.

**Kansas**

- Has one bill implementing a Secretary of Health and Environment position. Whomever fills this position will have the authority to name someone to the 911 Council.
- There are a couple that deals with 911 open records.

**Local**

- Right now, nothing is happening.

Hoskins shared that MO NENA and MO APCO Associations are looking at if the bill recognizing telecommunicators as 1st responders does not go forward; introducing this at the state level.

5. **Missouri 911 Service Board Report: Eric Winebrenner**
   - Federal grant is open and we will be applying for microwave overlay funding of $500,000.
   - Counties that do not have 911 may want to file for funding since the Board is looking at getting 911 in all counties.
   - GIS – Possibly doing a GIS RFP for the state since there are different service levels throughout.
   - Working to getting regions established by working with MO Associations of County Government.
   - Narrowed Statewide Administrator search down to three.

6. **Kansas 911 Coordinating Council: Eric Winebrenner**
   - Still accepting grants.

7. **Cost Share Requests: Eric Winebrenner**
   - Independence – Three positions are in and operating.
   - Cass County/Belton PD host move update – This has been done.

8. **PSAP Updates - Hassan Al-Rubaie**
   - Douglas County Implementation
     - Kanran issue was resolved and implementation completed.
     - Shawnee/Ellsworth PTP link installed.
   - Atchison County Membership
     - AT&T installed both circuits but are working on an issue with one of them.

9. **Public Safety Program Updates**
   - Training – Mike Daniels
     - New format moving along. He provided an attendance report for January and February. Anyone with training suggestions should to contact Daniels (mdaniels@marc.org) or Pam Opoka (popoka@marc.org).
     - Language Line – KCMO shared an issue with background noise causing them to be unable to hear the translator. This has been reported and Language Line is reviewing this. There is a link on the Intranet for reporting any issues you may have with interpreting services.
     - We have entered into an agreement with Language Link. Information/instructions on using this will be shared soon.
The MARC region is in the process of moving our contract over to the Kansas state contract which will reduce our cost. Daniels will be contacting anyone piggybacking off a MARC contact to help figure out how they can also get the reduced rate.

- **Technical Services – Hassan Al-Rubaie**
  - Router Project Update – A project plan is in place for both routers to go live in November 2020. The first router will be installed at ECC in August.
  - The four-year replacement cycle is starting.
  - There was an issue with February’s stats. Emails will be sent to inform everyone of the issue and again when the issue has been resolved.
  - National Emergency Address Database (NEAD) is being discontinued.

- **Database / Mapping – Saralyn Hayes**
  - Hayes encouraged participation in 911 Associations, both MO and KS APCO have scholarships.
  - Database – Tier II mapping is completed and available for CAD mapping.
  - VLQ - Our counties meet or exceed the NENA road standards, still working on addresses, 39 communities meet this standard.
  - 911 Test Calls – Hayes thanked those that assisted with this. Anyone that receives test call requests can forward them to MARC 911 database staff and they will help coordinate the testing.
  - Kari’s Law – Went into effect in February 2020 for new systems. Several companies have called wanting to upgrade their system even though they are not required to do so.
  - Missouri Public Safety Communications Conference (MPSCC) has an award’s category of “Technician of the Year” which Maria Walser, MARC 911 Database Specialist received this year.

10. **Other Business**
- **Outreach - Mike Daniels**
  - Closing out 2019 and are on schedule.
  - Equipment Replacement – Is also on schedule.
  - Outreach – Telecommunicators Appreciation Celebration (TAC) will be April 17 at The InterContinental Hotel on the County Club Plaza. Register as soon as possible. Early registration deadline is March 20 and final deadline April 3.

- **911 Hero**
  - Do not forget to send in nominations for 911 Hero.

- **Commenco**
  - Winebrenner shared that we are in our final contract year with Commenco and multiple options for maintenance are being evaluated.

  **Emergency Services** is looking for Coronavirus plans or procedures.
  - KCMO is asking questions related to illness and travel
  - SecuLore is now monitoring our egress points
  - Policies to follow

Al-Rubaie reminded everyone to check badges when someone comes into their centers to work on equipment.

11. **Adjournment**
With no further discussion, Steve Hoskins adjourned the meeting.

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